

CREOS Luxembourg S.A.

Avis de marché

Procédure : 53 secteurs spéciaux - européenne négociée

Type de marché : Services

Date limite de remise des plis : 13/07/2026 12:00

Intitulé : Framework Agreement for Energy Business and IT Consultancy Services

Description : Provision of external consultancy services to support specific missions in time and material across business delivery, software build/integration, cloud platform operations, energy application support, telephony operations, and data/AI/security capabilities

Lots 1: Intitulé: Business & Transformation Consulting

- Description : Platform-agnostic consulting expertise supporting business analysis, opportunity identification, solution design, enterprise and solution architecture advisory, project and programme management, change management and digital transformation, with a specific focus on the European energy and utility sector

Lots 2: Intitulé: Custom Software & Integration

- Description : Software build and extension services for custom and extended enterprise applications, including web, mobile, API and microservices delivery, and enterprise integration.

Lots 3: Intitulé: SAP Utilities Delivery

- Description : Technical delivery services related to the SAP Utilities platform (IS-U, S/4HANA Utilities, FI-CA), including development, configuration and functional consulting.

Lots 4: Intitulé: Microsoft Customer Platforms & Power Platform

- Description : Delivery services for Microsoft Dynamics 365 Customer Engagement applications and the Power Platform, covering CRM, customer service, field service, customer insights and low-code solutions, and associated communication channels.

Lots 5: Intitulé: Microsoft ERP & Utilities Delivery

- Description : Delivery services for Microsoft Dynamics 365 Finance & Operations and Dynamics-based utility vertical solutions, including ERP implementation, utility billing and meter-to-cash processes.

Lots 6: Intitulé: Salesforce Delivery

- Description : Delivery services for the Salesforce CRM platform, including development, configuration, customisation, integration and related implementation activities, and associated communication channels.

Lots 7: Intitulé: Cloud & Platform Operations

- Description : Operation, administration and continuous improvement of cloud and onpremises platform environments supporting Enovos Luxembourg's IT infrastructure.

Services under this Lot may be delivered under 24/7 on-call or operational support arrangements where time-critical platform continuity is required.

Lots 8: Intitulé: Energy Trading & Optimisation

- Description : Support and operational services for energy trading, portfolio optimisation and market-facing activities, including application support for tools used in trading and optimisation contexts. Services under this Lot may be delivered under 24/7 on-call or operational support arrangements where time-critical continuity is required, including for energy nomination and asset monitoring.

Lots 9: Intitulé: Flexibility, VPP & Smart Energy Systems

- Description : Support and operational services for Virtual Power Plant operations, flexibility monetization and aggregation, and related asset-level activities, including application support for tools used in flexibility and VPP contexts. Services under this Lot may be delivered under 24/7 on-call or operational support arrangements where time-critical continuity is required, including for VPP operations and asset monitoring.

Lots 10: Intitulé: Data & AI Engineering

- Description : Services related to data engineering, architecture, analytics enablement, data governance and AI solution delivery, including build, integration and operationalisation of data and AI capabilities.

Lots 11: Intitulé: IT Security Engineering

- Description : IT security services covering security engineering, architecture and DevSecOps practices to support secure platforms, applications and delivery pipelines, including security of AI systems and AI-assisted security tooling.

Lots 12: Intitulé: Information Security Governance, Risk & Compliance

- Description : Information Security Governance, Risk & Compliance services covering the definition, governance, monitoring and continuous improvement of the information security framework, including security strategy, risk management, compliance, assurance and information protection governance.

Conditions d'obtention du dossier : Le dossier de candidature est mis à disposition sur le portail des marchés publics (www.pmp.lu)

Réception des plis : L'offre doit être remise sur le portail PMP.lu (lien remis dans la publication).

No. avis complet sur pmp.lu: 2601352