CREOS Luxembourg S.A.

Avis de marché

Procédure : 53 secteurs spéciaux - européenne négociée

Type de marché : Services

Date limite de remise des plis : 31/01/2025 12:00

Lieu : The opening of applications will not be public.

Intitulé : ELU_2024_008 Integration and supply of new ERP systems for Enovos billing operations

Description : This section introduces the project context and objectives for the implementation of a new ERP for Billing and Operations. The present RFP is divided into 6 lots (5 solution lots and 1 Integration Coordination and Change Management lot)

Lots 1: Intitulé: Contract Initiation

- Description : Contract initiation covers the processes from marketing, product selection and credit assessment to data entry, contract confirmation and documentation.

- Informations complémentaires :

Lots 2: Intitulé: Service Provisioning

- Description : Service provisioning covers the processes from meter activation, grid coordination (Market Communication) and data collection to data management and actual versus forecast analysis. It also manages the market settlement of imbalances as well as the regulatory compliance.

- Informations complémentaires :

Lots 3: Intitulé: Accounting Technology and Integration

- Description : Accounting Technology and Integration describes the processes from documents postings, payment processing, financial management & collection management, legal proceedings, and inquiry.

- Informations complémentaires :

Lots 4: Intitulé: Enterprise Content Management

- Description : Enterprise Content Management describes the processes from archiving capabilities, document generation, creation and management of document templates, data integration and analysis to comprehensive business analytics and insights.

- Informations complémentaires :

Lots 5: Intitulé: Billing

- Description : Billing describes the processes from invoice generation to invoice delivery. The selected economic operator will have to provide Enovos with a new Billing solution, which includes the process of creation of bills and invoices as contracted by using billing line items, adding taxes and duties.

- Informations complémentaires :

Lots 6: Intitulé: Integration, Coordination and Change Management

- Description : The Economic Operator responsible for the lot 6 would have to perform the overall coordination of the project including but not limited to the following activities / deliverables in close cooperation with Enovos and the Economic Operators responsible for lots 1 to 5.

- Informations complémentaires :

Conditions d'obtention du dossier : The application file is made available on the public procurement portal (www.pmp.lu)

Réception des plis : The application must be submitted on the PMP.lu portal (link provided in the publication).

No. avis complet sur pmp.lu: 2402879