

**Banque centrale du Luxembourg  
Centrale d'Achats**

**Avis de marché**

**Procédure :** 10 européenne ouverte

**Type de marché :** Fournitures

**Date limite de remise des plis :** 10/03/2025 10:00

**Intitulé :** IT Software resellers for the Supply of IT standard Software and related Services

**Description :** The scope of the IT Software Resellers Framework Agreement (the Deliverables) is the acquisition by the Participating Institutions of IT standard Software products and related Services. The scope includes: • Licenses for on premise standard Software or for standard Software hosted by a third party, on perpetual or subscription basis, as well as maintenance and support services for new and existing standard and for pre-existing tailor made software; • Licences for software including data subscriptions and data provisions; • Use rights for SaaS , PaaS (with compulsory security evaluation); • Technical Consultancy Services; typically to assist with the deployment and configuration of a software solution or to assist in its redesign and redeployment (i.e. in the context of a migration to new major releases) and on-site support or installation services related to acquired software including knowledge transfer and training ; • Software Asset Management (SAM) and comprehensive license management services (audit and investigative support, financing support, support to provide the best and most cost effective solutions) ; • Software related advice services ; • Web-based marketplace platform dedicated to ordering (Catalogue, Requests for Proposals, Ordering) ; • Contract management, implementation and monitoring requirements; • Solution and professional services from the suppliers required in case of cybersecurity implementations; including incident response services; • Advisory services on the scope of the products/services under the Framework Agreement. • Use rights for learning management solutions (LMS) - Software application designed to facilitate the creation, delivery, tracking and management of learning contents and resources;

**Conditions d'obtention du dossier :** download via PMP

**Réception des plis :** deposit offers on the PMP

**No. avis complet sur pmp.lu:** 2402583