

**Banque centrale du Luxembourg  
Centrale d'Achats**

**Avis de marché**

**Procédure** : 10 européenne ouverte

**Type de marché** : Fournitures

**Date limite de remise des plis** : 10/03/2025 10:00

**Intitulé** : IT Software resellers for the Supply of IT standard Software and related Services

**Description** : The scope of the IT Software Resellers Framework Agreement (the Deliverables) is the acquisition by the Participating Institutions of IT standard Software products and related Services. The scope includes:

- Licences for on premise standard Software or for standard Software hosted by a third party, on perpetual or subscription basis, as well as maintenance and support services for new and existing standard and for pre-existing tailor made software;
- Licences for software including data subscriptions and data provisions;
- Use rights for SaaS , PaaS (with compulsory security evaluation);
- Technical Consultancy Services; typically to assist with the deployment and configuration of a software solution or to assist in its redesign and redeployment (i.e. in the context of a migration to new major releases) and on-site support or installation services related to acquired software including knowledge transfer and training ;
- Software Asset Management (SAM) and comprehensive license management services (audit and investigative support, financing support, support to provide the best and most cost effective solutions) ;
- Software related advice services ;
- Web-based marketplace platform dedicated to ordering (Catalogue, Requests for Proposals, Ordering) ;
- Contract management, implementation and monitoring requirements;
- Solution and professional services from the suppliers required in case of cybersecurity implementations; including incident response services;
- Advisory services on the scope of the products/services under the Framework Agreement.
- Use rights for learning management solutions (LMS) - Software application designed to facilitate the creation, delivery, tracking and management of learning contents and resources;

**Conditions d'obtention du dossier** : download via PMP

**Réception des plis** : deposit offers on the PMP

**No. avis complet sur pmp.lu**: 2402583