### **Oeuvre Nationale de Secours Grande Duchesse Charlotte**

### Avis de marché

**Procédure** : européenne ouverte **Type de marché** : Services

# Modalités d'ouverture des offres :

Date: 25/09/2020 Heure: 14:00

Lieu: Ouverture le 25/09/2020 à 14:00. Lieu d'ouverture: L'Oeuvre Nationale de Secours Grande-

Duchesse Charlotte, 18, rue Léon Laval, L-3372 Leudelange

### SECTION II: OBJET DU MARCHÉ

Intitulé attribué au marché: Implementation and technical operation of a modern VLT lottery system, capable of supporting all needs of the Lottery throughout the term of the Contract.

Description succincte du marché: The Objective in entering this RFP process is to contract for the complete development (as necessary), implementation and technical operation of a modern VLT lottery system, capable of supporting all needs of the Lottery throughout the term of the Contract. The objective of the implementation of a VLT System in Luxembourg is to ensure that the playing public has access to fair, transparent and legal lottery games adhering to the highest responsible gaming standards.

# SECTION IV: PROCÉDURE

### Conditions d'obtention du cahier des charges :

This RFP and any addenda or changes, including all questions and answers to this RFP, will be published on www.PMP.lu (le portail des MARCHES PUBLICS DU GRAND-DUCHE DE LUXEMBOURG).

# SECTION VI: RENSEIGNEMENTS COMPLÉMENTAIRES

# **Autres informations:**

Conditions de participation : The Bidder is required to demonstrate corporate experience, technical capability, and financial means to support the implementation and operation of the VLT infrastructure of the Loterie Nationale. The Bidder shall describe, in detail, at least 1 of its current and historical experience with lottery VLT systems and/or services; that is, descriptions and references of gaming industry engagements of comparable complexity and sensitivity that have been conducted by the Bidder over the past five (5) years. The Lottery is certified according to the WLA Security Control Standard and the related ISO 27001 standard. The Bidder must be certified in accordance to ISO27001 and the Contractor must be prepared to achieve WLA Security Control Standard certification.

Modalités visite des lieux/réunion d'information : It is the Evaluation Committee's intent to conduct site visits to Bidders who's Proposal is correctly submitted, meets all mandatory requirements, and otherwise is competitive.

Réception des offres : Proposals should delivered electronically via the www.PMP.lu portal on the Proposal Due Date and Time which shall be no later than the 25/09/2020 at 14:00

Date d'envoi de l'avis au Journal officiel de l'U.E. :12/07/2020

La version intégrale de l'avis r	no 2001136 peut ê	tre consultée sur	www.marches-pu	ıblics.lu